

# From the President



My fellow ACA members,

I write to you as members of The Atlanta Claims Association having completed a great deal of my presidency. The end of 2009 is upon us and we will soon reflect on 2009 as we bring in a new year.

Christmas is such a wonderful time of year. I am sure many of you were already reflective as you celebrated Thanksgiving and looked back on the many blessings provided you during the year. I sincerely hope Thanksgiving was wonderful and that you are enjoying the beginnings of the holidays in December. In spite of our continued economic turmoil, there are many things to be thankful for as we rush into the holidays. Our industry has largely moved through several months of economic downturn as strong as ever. Millions of people know their homes, business, cars, personal property and other assets and exposures are protected by a healthy insurance industry.

The ACA has been hard at work as well. So far this fall, we have brought you an ethics seminar and several delicious luncheons with CE and CLE credits. Our turnout has been tremendous and I am sure it will continue as we hold the December luncheon. Traditionally, the December luncheon is one of the most attended luncheons of the year. Be sure and make your reservations early and take note of the location. Don't show up at the wrong Maggiano's or we will miss you! Also, please make sure and take note of our annual charitable efforts this year at the luncheon.

This month's issue of A Claimscene contains a form for this coming year's Claimsperson of the Year Award. What a wonderful gift you could give someone by submitting them for this highly sought after accolade.

Your board is here for you as members of the association, hard at work to bring you educational programming, social and business networking and support in your career. We are always looking for folks who want to give of their time, talents and ideas on various committees and board positions. If you are interested and do not know how to get started working within your organization, feel free to give me a call and I will be glad to have a personal conversation with you and describe some of the needs and opportunities. My office number is 678-746-9491. I look forward to speaking with you.

Sincerely,

Russ Musgrove  
President 2009/2010

Next Luncheon:

**Thursday,  
December 3<sup>rd</sup>, 2009**

Maggiano's  
at Cumberland Mall  
1601 Cumberland Mall SE  
Atlanta, GA, 30339  
770.799.1580

11:30 AM Registration  
Luncheon Cost: \$20.00

Reservations Required  
RSVP by Monday, November 30, 2009  
Online reservations and payment  
available @ [www.atlantaclaims.com](http://www.atlantaclaims.com)

Contact:  
Robin Weidman  
770-977-2358

Directions:  
I-285 to exit 20 (US41/COBB PKWY)  
Turn Left on to US 41-S  
Turn Left into Cumberland Mall

## 2009–2010 Officers

<i>President</i>	Russ Musgrove (678) 746-9491
<i>First V.P.</i>	Kerri Crosby (770) 481-3227
<i>Second V.P.</i>	Esther Powers (770) 671-2591
<i>Secretary</i>	John Bobo (678) 587-9262x102
<i>Treasurer</i>	Tim Eckles (404) 995-2924
<i>Ass't. Sec.</i>	Rodean Wilson (404) 300-0943
<i>Ass't. Treas.</i>	Robin Weidman (770) 977-2358
<i>Exec. Sec.</i>	Elisabeth Eckles (404) 676-2108
<i>Financial Adv.</i>	Lester V. Hanks (770) 993-9215
<i>Webmaster</i>	Taylor Putney (404) 226-6836

## A Claimscene Editorial Staff

<i>CH &amp; Editor</i>	Esther Powers (770) 671-2591
<i>Advertising</i>	Evelyn Brown (770) 870-2827

ACA membership, meetings, information,  
address changes, etc.—mail to:

P.O. Box 724627 • Atlanta, GA 31139  
Articles, letters, photos, etc.—mail to:

Esther Powers

Chartis Insurance

1200 Abernathy Road

Bldg. 600, 6th Floor

Atlanta, GA 30328

Direct Phone 770.671.2591

Fax 1.866.306.5201

[esther.powers@chartisinsurance.com](mailto:esther.powers@chartisinsurance.com)

All rights reserved. No part of this material herein may be reproduced without permission of the ACA. Opinions expressed in A Claimscene by staff and contributors do not necessarily reflect those of the Atlanta Claims Association, Inc. Contributors are expected to warrant implicitly the originality of material submitted and to avoid any infringement in the rights of others.

Vol. LVIXI, No. 67, December, 2009