

Dear Fellow ACA Members,

As my time has ended, I would truly like to say it has been my pleasure and honor to serve as your 2017-2018 president. This past year has been challenging, we tackled some major items this past and there were several accomplishments that I am proud to take part in changing. We successfully updated the by-laws and procedural manual. We added nurse case managers as members, attorneys can now hold a seat on the board and we broaden the selection of professionals who could hold the title of Claims Person of the Year. I would like to thank all of mu officers, directors and committee chairs for your commitment and dedication. I could not have gotten through this year without the support.

We are hard at work finalizing the plans for our Annual Education Conference. This year we are presenting three tracks, Workers' Compensation, Liability and Property. We are offering 6 hours of CEU's to include 1 hour of ethics. A personal thanks to Lisa Wade, education chair, Valerie Cannady, conference chair and the committee members for working diligently to organize this event. **Registration is open.** This event is free for members. The cost for non-member claims professionals is \$46.00 and \$56.00 for non-member associates. Come join us for a full day of learning and meet our incoming president and slate of officers.

We will be holding our annual Golf & Tennis Outing this year at Rivermont Country Club on May 8, 2018. This has always been a fun event and this year will be no exception. Check our website for details and registration information. Kowalski Brown has done an outstanding job of coordinating this event. I hope to see you there.

The ACA has been standing strong for 95 years. Moreover, while I may no longer be your president, I will remain active and dedicated to this association for years to come.

Respectfully yours,

Tammie Kater
2017-2018 President
Atlanta Claims Association