



June 2016 • A Monthly Publication of the Atlanta Claims Association

# 94th Annual Claims Convention



Please visit our website at: [www.atlantacclaims.com](http://www.atlantacclaims.com) for further information and to register online.



# From the President

Dear Fellow ACA Members,

My name is Pam Glick. I have been a claims adjuster in the Atlanta area for 31 years. The Atlanta Claims Association has always held a special place in my heart. I am proud to serve as your president for the next year. I have been a board member for 5 years so I have had the benefit of learning from 5 excellent presidents.

I am looking forward to next year. Our board is in the process of planning the events of the upcoming year. We want to hear more suggestions, advice & praise from our membership. Please check our website & the Claims scene for upcoming events.

Our Convention this year was a great success. I want to thank Jaclyn Chapman and her committee for their hard work. The Galleria served as a perfect venue for the event. The Convention is always like a homecoming where you run into all those old co-workers from years gone back. You catch up on where you are working now, share hugs & kisses, and then go on to the next old friend you haven't seen in years. The Conventions is one of the highlights of my year. Stay tuned to where it will be held next year. With the new Braves Stadium, we are might have to move again. Please forward suggestions through the website. We would love to hear from you.

I want to thank Greg Presmanes for organizing the two seminars. I attended the Liability seminar & can safely say that this seminar was timely, interesting, very well attended & fascinating. I heard that the Worker's Compensation seminar was also a big hit. I know that Greg put in a lot of time and hard work organizing these two seminars. I especially appreciate his efforts because I am good for CEU's for the rest of the year.

I also want to congratulate Monica Jobin for winning the 2015 Claims Person of the Year award. She epitomizes the spirit of this award for her hard work and dedication.

I am looking forward to the Golf & Tennis Tournament at Rivermont Country Club on Wednesday, May 10, 2016. Please check the website for details. I know that Constance Woods & her committee have been hard at work organizing this event. We look forward to a successful event and good weather. This is always a great time to get together out in the open air for friendly competition.

The year is off to a good start. We have a dedicated group of board members and we look forward to serving the Atlanta Claims Association. Stay tuned for upcoming events.

Always Best Regards,

Pam Glick  
President  
Atlanta Claims Association



**Thursday,  
June 2<sup>nd</sup>, 2016**

North Point Diner  
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12:00 - 1:00 PM

11:30 AM Registration  
Luncheon Cost:  
\$25.00 Members  
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# New ACA Officers 2016-2017



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**Treasurer**  
Pete Mobley



**Assistant Treasurer**  
Frances Harper



**First Vice President**  
Tammie Kater



**Secretary**  
Annette Ward



**Assistant Secretary**  
Jaclyn Chapman



**Second Vice President**  
Ann Wright



*Photos from the swearing in ceremony*

## 2016 ACA Board Of Directors And Committee Chairs

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**Assistant Treasurer:** Frances Harper  
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**1 Yr:** Karen Karabinos  
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**1 Yr:** Tom Sippel  
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**Immediate Past President:** Linda Mihyar  
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**Luncheon:** Frances Harper  
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**Nominating:** Linda Mihyar  
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**Procedure Manual:** OPEN

**Scholarship:** Parks Stone  
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**Speakers –** Tammie Kater  
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**Special Events:** Stephanie Fuller  
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**Worker's Comp:** Michael Hammond  
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Esther Powers  
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**Claimscene:** Ann Wright  
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**Education:** Greg Presmanes  
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**Fall Outing:** OPEN

**Finance:** Pete Mobley & Les Hanks  
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**2 Yr:** Doug White  
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**1 Yr:** Amara Bennett  
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# Save The Date

See the ACA Website for additional details

## May 20, 2016

Atlanta Claims Board Meet and Greet

To be held at the Evergreen Resort at Stone Mountain. Join us for dinner to get a chance to meet the new Board and discuss activities for the upcoming year.

## June 2, 2016

ACA Luncheon at The North Pointe Diner, Alpharetta

Registration begins at 11:30

# Atlanta Claims Association Scholarship Winners

The winners of the Atlanta Claims Association scholarship's are Asha Ford from GA State, Jason Mullinax from UGA and Lennis George, the Kid's Chance recipient, who is also at GA State. This is Lennis' second year of winning the additional scholarship.



Asha Ford - GA State



Jason Mullinax - UGA



Lennis George - GA State

# 94th Annual Claims Convention Exhibitors/ Sponsors

## Exhibitors:

### Platinum:

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and Broadspire  
Parker Young Construction

### Gold:

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Appriss-BuyCrash  
Search Pros Inc.

### Silver:

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Medical Consultants Network  
Auto Damage Appraisers  
Collins & Company  
Tri-Starr Investigations  
Textile Restorations  
Bar List Publishing  
Belfor Restoration  
Drew, Eckl & Farnham  
QuestPro/Q-Temps  
Servpro  
The Claims Solution  
Enterprise Rent-A-Car  
Applied Technical Services  
Future Industrial  
Technologies  
Rimkus Consulting Group  
USA Restoration

### Hospitality Suite Hosts:

Leitner Williams Dooley  
Napolitan, S-E-A, and  
Forensic Pursuit  
Bovis, Kyle, Burch & Medlin  
and Fish, Nelson & Holden

## Sponsors:

### Officer's Installation

#### Reception:

Vernis & Bowling  
Physiotherapy Associates  
Claimplus  
White Hart & Associates  
Drew, Eckl & Farnham

### Officer's Installation

#### Luncheon:

The Physicians  
Bovis, Kyle, Burch & Medlin  
Swift, Currie, McGhee & Heirs

### Platinum Education:

Bovis, Kyle, Burch & Medlin

### General Education Series:

Goodman, McGuffey,  
Lindsey & Johnson  
Custard Insurance Adjusters

### General Convention

#### Events:

Hall, Booth, Smith, P.C.





## 94th Annual Claims Convention The ACA is Standing Strong

Our 94th Annual Claims Convention is now over and it was a great success! This was our second year at the Cobb Galleria Centre and the continued feedback on the locale was positive and well received. The turnout was favorable and we hope everyone was able to attend all the festivities and enjoyed the networking and hospitality events throughout the Convention.

The Convention officially kicked-off on Wednesday, April 13, 2016, with the Officer's Installation and Awards Luncheon. Following tradition, Jim Hiers gave a rousing presentation as he installed our new incoming President, Pamela Glick, as well as all our other Officers for the 2016-2017 term. Outgoing President, Linda Mihyar, gave some very warm parting remarks, as she passed the gavel to Ms. Glick, who then addressed the audience with a welcoming appreciation for those who have come before her and looked forward to a successful term over the next year. We congratulate the new Board of Directors and Officers and wish them well during the upcoming term as we all continue to work toward to success and furtherance of the Atlanta Claims Association.

Following the installation, The Atlanta Claims Association awarded three scholarships to several very deserving students studying in the fields of Insurance and Risk Management. The recipients of the scholarships were: Justin Mullinax (UGA), Asha Ford (GSU), and Lennis George (Kids's Chance). All three scholarship recipients were very appreciative of the awards and graciously thanked the ACA. We know the future is bright for Justin, Asha, and Lenn is and we are all excited to see where their careers take them!

Another highlight from the Installation Luncheon was the awarding of the Claims Person of the Year trophy. We had some incredible nominees this year: Monica Jobin, with the Department of Administrative Services and Brent Perich, with York Risk Services. With such amazingly

talented individuals nominated, it was certainly a very difficult decision for the committee. In the end, though, the award went to Monica Jobin who was delighted and very appreciative for the honor. Thank you to all the nominees for everything you continue to do to impact and shape the claims industry in Georgia and beyond, and many congratulations to Ms. Jobin for being voted as the ACA's Claims Person of the Year!

In the evening on Wednesday, April 13, 2016, we held our second annual Convention Kick-Off Party. In previous years, this event has traditionally been an appreciation reception strictly for our exhibitors. This year, in addition to our exhibitors, we opened the event to members of the ACA, sponsors of the various Convention events, as well as other attendees that might not have been able to make the Convention the next day. The Kick-Off Party was an immense success and provided for a number of networking opportunities for those who attended.

On Thursday, April 14, 2016, our Educational Series was held during the day. Similar to last year, we forewent a mock trial in favor of holding several panel discussions throughout the day with speakers in various fields, including: attorneys, experts, doctors, and judges. As an added feature this year, we also ran simultaneous, concurrent sessions offering both Workers' Compensation and Liability lectures. It was a tremendous undertaking coordinating so many speakers and a significant amount of thanks goes out to entire Education Committee for securing so many pivotal and interesting lecturers. The seminars were well attended, provided many hours of CE credits, and received glowing feedback from all in attendance regarding the format and content of the presentations. Many thanks to all who presented and attended the event. Please stay tuned for details on our Educational session during the Convention in 2017. We have some great ideas in store for the event and are already in active planning mode!

As our second year of hosting the Convention in Cobb County, many thanks go out to the staff at the Cobb Galleria for making the event so successful and smooth. We would also like to thank Freeman for their continued partnership in designing, setting up, and taking down the exhibit hall which featured a new, open layout that was praised by many.

Finally, we would like to take this opportunity to thank each and every one of our exhibitors, sponsors, and hospitality suite hosts. Our Convention wouldn't be nearly as successful as it is without your participation and contribution! A complete list of all our amazing exhibitors, sponsors, and hosts is listed below.

Please continue to check the website, the Claimscene, and our social media outlets frequently for ongoing information about all of our ACA events, and especially next year's Convention, in 2017!

# Claims Person of the Year Award



The James C. Fickling Memorial Award for Claims Person of the Year—the ACA award's official name—originated in 1970 by Idus Q. Wicker. Mr. Wicker, an attorney and partner with the Miami law firm of Wicker, Smith, Blomqvist and DeVant, established this award as a tribute to his friend and fellow ACA member Jim Fickling, Claims Manager of Georgia Power Company, who died in a tragic accident. The large memorial trophy was presented to The Atlanta Claims Association in January 1970. Jim Fickling and Idus Wicker have both passed away. Their wives, Ruby Fickling and Vivianne Wicker, attended the annual banquet as honored guests for many years, but also have passed away.

## 2015 Claims Person of the Year



The 2014 Claims Person of the Year was announced at the Officers Installation and Awards Banquet held during the Annual Convention on Wednesday, April 14, 2016.

The winner is Monica Jobin!

## Past Award Winners

1970	D.T. Sims
1971	G.P. Turner
1972	L.J. Case
1973	H.N. Brooks, Sr.
1974	Betty J. Moore
1975	Byron R. Hays
1976	Brent Armstrong
1977	Patrick Schaaf
1978	George Griffin
1979	Teresa Cowart
1980	Christie Wilson
1981	Stephen Brown
1982	Sally Copeland Stone
1983	Jim McAllister
1984	Barbara Wilson
1985	Kathy Barnes
1986	Tim Eckles
1987	Robert W. Todd
1988	Richard Smith
1989	Mark Jones
1990	Renee Davis Allison
1991	Michael Francis, Jr.
1992	Donald Ouzts
1993	Myron Walker
1994	Lillian Cox
1995	Diana Roe Hollis
1996	Faye Presley
1997	Carol Morgan
1998	Mark Franke
1999	Nathan Peacock
2000	Charlotte Sadtler
2001	Sara Minick
2002	Greg Stewart
2003	Karen Sandidge
2004	Shirl Baggett
2005	Wayne Harris
2006	Grady Amason
2007	Robin Weidman
2008	Les Sychak
2009	Susan Tomsic
2010	Ann Wright
2011	Frances Harper
2012	Pamela Glick
2013	Linda L. Mihyar
2014	Valerie Wynn





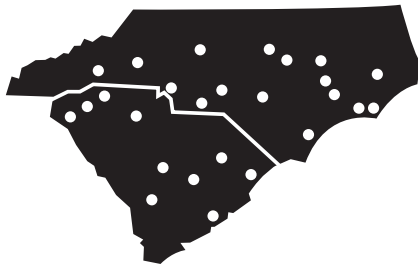
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