



May 2017 • A Monthly Publication of the Atlanta Claims Association

## 95th Annual Education Conference



The 95th Education Conference was held at the Northeast Hilton in Peachtree Corners on April 27th. It was a well-attended event with outstanding speakers and sponsors!

Thanks to Greg Presmanes and Kim Jackson, both from Bovis Kyle, for their excellent work in arranging the programs and speakers in workers' compensation and liability, respectively. Each session had panels of 4-5 attorneys or industry representatives and everyone attending seemed to feel that the topics were all relevant.



The Installation and Awards Luncheon had about 160 attendees and Greg Presmanes did a good job "roasting" the incoming president, Tammie Kater. He also installed Tammie and the other new officers; Ann Wright (1st Vice President), Adolphus Drain (2nd Vice President), Monica Jobin (Treasurer), Angela Patman (Secretary), LaXavier Hood (Assistant Treasurer) and Valerie Cannady (Assistant Secretary). The new Board of Directors consists of: Brent Perich, Tamika Puckett and Frances Harper, 3 year directors; directors with 2 years remaining are Greg Presmanes, Michael Hammond and Parks Stone; the directors in their final year are Doug White, Duane Cochenour and Essie McMillan. President Tammie Kater will appoint 3 President Choices for one year terms.



25 year member awards were presented to Esther Powers, Robert Todd, Joe Sanders, R. Napier Murphy, J. Arthur Mozley, Charles McBride, Ken Link, Greg Hodson, John Hall, Jr., John Ferguson Jr., Marshall Clack and Eve Appelbaum.



Brent Perich received the Claims Person of the Year award. This award has been presented annually since 1970 and is very prestigious for active claims handlers. Brent takes home the John Ficking Memorial Trophy and a check for \$500 for exhibiting the highest in quality goals as a claims handler and for his active participation as a member of the ACA. Congratulations Brent!



*Mark your calendar for next year's conference tentatively set for April 12, 2018, in the same location.*





*Claims Person of the Year, Brent Perich*



*2017-2018 Atlanta Claims Association Officers*

*Our apologies to Jonathan Johnston of The Hasner Law Firm for omission of his bio in the workers' compensation agenda.*

*Jonathon joined The Hasner Law firm in 2012 representing plaintiffs, after working at one of the largest insurance defense firms in the State of Georgia . He has a unique advantage advocating for injured workers. He utilizes his specialized knowledge and experience to obtain all benefits due to his client under the workers' compensation laws.*

*Jon received a Bachelor of Arts Degree from the University of Montana with Honors in 2003. He graduated law school in 2008 from Stetson University College of Law. In 2015 he moved to Savannah to lead the Savannah Hasner Office on a full time basis. His family resides in Savannah with their two mischievous rescue dogs, Bonnie and Lucy. In his spare time, he enjoys golf, fishing, cooking and travelling.*



*Left to right - Kyle Paske, David Demming, Jonathan Johnston and Alex Ficker, panelists in the presentation of Investigating, evaluating and negotiating a workers' compensation claim.*

# Thank You

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# From the President

Dear Fellow ACA Members:

My time as president has come to an end. I was fortunate to have had the support of an excellent board of directors and committee chair members. I have enjoyed serving as your president and I hope that the ACA members approve of the many changes that we have brought to the association. The new president and board members are now in place and I am excited because we have a great group to lead us into the next year. I know that Tammie Kater will be a great president because she cares about ACA and is willing to put in the work needed to keep this association relevant to today's adjusters.

Our Spring Conference was a grand success and I was pleased to see so many friends and co-workers. The seminar topics were timely and worthwhile and I hope that everyone enjoyed our new venue. We are looking to stay at The Hilton for next year's event and have tentatively booked for April 12, 2018. I want to thank Greg Presmanes and Kim Jackson for their dedication and hard work to make the seminars successful. I attended the liability seminar and thoroughly enjoyed all of the sessions. I want to thank Frances Harper and her team for orchestrating the breakfast, installation luncheon and cocktail hour. The food was amazing. I looked around many times that day and saw everyone enjoying themselves. I can safely say that all of our time and hard work paid off.

I just came from the Golf Outing and Constance Woods came through, again. This is one of our most popular events. We had a big crowd in attendance and everyone enjoyed themselves. Best of all, the weather cooperated with us. Thank you, Constance!

I want to say a special thank you to Ann Wright, Esther Powers, Rodean Wilson, Shirl Baggett, Doug White and Pete Mobley. They show up to our meetings, add their insight, put in their time and we could not function without them.

I also want to thank all of the vendors that have supported ACA over the past years. We could not have hosted our numerous events without you. I look forward to working with all of you in the years to come.

As always, I urge all adjusters to become active in ACA. This association can benefit you and your career. I may no longer be president but I plan to be an active member. Thank you for allowing me to be your president, this past year and I look forward to seeing all of you at our upcoming events.

Respectfully submitted,

*Pamela M. Glick*

President 2016-2017  
Atlanta Claims Association

**To be sure you are getting all of the latest ACA news, please go to the Member section of the website and be sure your email and contact information are current.**

Look for us on  **Linked In** and  **Facebook**



## Save The Date

See the ACA Website  
for additional details  
[www.atlantacclaims.com](http://www.atlantacclaims.com)

**June 22, 2017** Braves,  
joint outing with SLA at Sun Trust Park

**August 24, 2017** Pappasitos  
End of Summer Party

**October 19, 2017** Main Event -  
Bowling Outing

**December 7, 2017** Holiday Dinner

**February (TBD)** Joint CPCU luncheon

**April (TBD)** Annual Education  
Conference

## 2017–2018 Officers

**President – Tammie Kater**

**1st Vice President – Ann Wright**

**2nd Vice President – Adolphus Drain**

**Treasurer – Monica Jobin**

**Assistant Treasurer – LaXavier Hood**

**Secretary – Angela Patman**

**Assistant Secretary – Valerie Cannady**

ACA membership, meetings, information,  
address changes, etc.—mail to:  
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Adolphus Drain  
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LXIII, No. 04, May 2017



# *Welcome new ACA Members*

## *Associate Membership:*

### **Carolyn Watson**

Manley and Associates

### **Stephanie Fuller**

Rimkus Consulting Group

### **Jeff Lewis**

Global Trans Services, Inc.

### **Jade Edwards**

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## *General Membership:*

### **Roberta Mike**

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Swift, Currie, McGhee & Hiers, LLP  
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### **J. Benson Ward**

Drew Eckl & Farnham  
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### **David Hayes**

Owen Gleaton Egan Jones Sweeny  
Attorney

### **Sharon Segars**

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### **F. Robert Cooper**

Stockham Cooper & Potts, P.C.  
Attorney

### **Matthew Pittman**

Bovis Kyle  
Attorney

### **Judy Aust**

Goodman McGuffey Lindsey & Johnson  
Attorney - no form

### **Erin Easley**

Goodman McGuffey Lindsey &  
Johnson Attorney - no form

### **John Easley**

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Johnson Attorney - no form

### **Elissa Haynes**

Goodman McGuffey Lindsey &  
Johnson Attorney - no form

### **Crystal Kesler**

Goodman McGuffey Lindsey &  
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### **Melissa McDaniel**

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Johnson Attorney - no form

### **Michelle Thomas**

Goodman McGuffey Lindsey &  
Johnson Attorney - no form

### **Tyler Walker**

Goodman McGuffey Lindsey &  
Johnson Attorney - no form

### **Alex Ficker**

Swift, Currie, McGhee and Hiers  
Attorney

### **David Deming**

Manier & Herod  
Attorney

### **Dean Dellinger**

Drew Eckl & Farnham Attorney

### **Kevin Carlock**

Moore Ingram Johnson & Steele, LLP  
Attorney

### **Ashley Gibson**

Aaron's Inc.  
Claims Supervisor

### **Natalie Rogers**

Swift, Currie, McGee & Heirs  
Attorney

### **Emily Truitt**

Swift, Currie, McGee & Heirs  
Attorney

### **Matthew Barr**

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## Advertising

Atlanta Claims Association is in the process of renewing advertisers for 2017. ACA would like to take the opportunity to express appreciation for the support from the advertisers you see in the monthly publications that make these news releases possible. Many of the advertisers have already renewed for the 2017 publications, and ACA wishes to thank these companies for their support. Also, ACA would like to express gratitude to our many sponsors that collaborate with our advertisers to assist in presenting events that take place throughout the year. ACA could not do it without your financial help.

## Claimscene Classifieds

We are adding a new feature to the Claimscene - a Classifieds section. If any member or associate member knows of a job opening at his or her company, it can now be posted in the Claimscene. Send the details to Ann Wright at [ann.wright@countryfinancial.com](mailto:ann.wright@countryfinancial.com).

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