



February 2017 • A Monthly Publication of the Atlanta Claims Association

The Joint ACA/CPCU luncheon



The Joint ACA/CPCU luncheon was held at Maggiano's Little Italy on February 8, 2017. Attorney Derick Cooper gave an excellent presentation on "Top Ten Product Liability Litigation Pitfalls". He provided a lot of great information on preservation of evidence. We had 38 ACA members there with 70 CPCU members so it was a great crowd who enjoyed an excellent family style lunch while the presentation was made.

The 2017-2018 slate of officers was presented at this meeting and an announcement was made about the Spring Seminar scheduled for 4/27/17. The theme of the Seminar in place of our annual convention is: Yes We Can, Make Claims Handling Great Again.

The seminar will be from 8:00 am to 5:00 pm at the Northeast Hilton and will provide 6 hours of credits inclusive of one ethics credit, for both Liability and Workers' Compensation. The committee is still preparing the Agenda but this looks to be an interesting and informative day, with input from attorneys from Georgia and some of our surrounding states. Claims and Medical Professionals will also be on the discussion panels.

The two-hour lunch break from 11:30 – 1:30 will be for a banquet where the new officers for the ACA will be installed and annual awards presented. Seminar attendees will have a choice of having a box lunch prepared and having free time, or attending the luncheon. There will be a charge of \$20.00 to hold your place for the seminar.

There will be a cocktail reception at 5:00 following the completion of the sessions. Be on the lookout for an email announcing the opening of registration.

The ACA would like to welcome the following new members:

GENERAL MEMBERSHIP

Laura Ward, Claims Supervisor
The General Insurance
Michael Bagley, Attorney
Drew Eckl & Farnham, LLP
Kim Jackson, Attorney
Bovis, Kyle, Burch & Medlin, LLC
Brian Johnson, Attorney
Drew Eckl & Farnham, LLP
Kristina O'Malley, Claims Supervisor
Chubb Insurance

Patricia Farve, Staff Adjuster
Crawford & Co.
Jay Barber, Attorney
Litchfield Cavo, LLP

ASSOCIATE MEMBERSHIP

Leigh Ann Watson, Manley & Associates
David Milroy, Litigation Solutions, LLC
Millicent Smith, Allstate Agent
Nate Hegwood, Regional Sales Executive
Optum

From the President

Dear Fellow Atlanta Claims Association Members,
The year has gotten off to a great start. Atlanta has enjoyed a spring-like winter and has been spared the snow, ice & wind that have plagued other parts of the country. I, for one, have been grateful not to have had to adjust even one frozen pipe claim!



Our joint luncheon with CPCU was a huge success. I want to thank our sponsors who contributed to this event. The turnout was amazing and the food was non-stop and excellent. Derick Cooper's discussion about product liability was enjoyable and timely. It was gratifying to see so many ACA members in attendance.

Save the date for our April Seminar on April 27, 2017 at the Hilton Atlanta Northeast. The committee has been hard at work to make this event a great success. I want to thank Greg Presmanes, Kim Jackson & Fran Harper for their tireless efforts. We will be offering 6 hours of CEU credits to include one hour of ethics. The seminar is free. Speaking as an adjuster with a Georgia license, this is a great way to earn CEU's. Luncheon is also available for a small charge. Please plan to stay for the cocktail party afterwards. Be on the lookout for our e-mail blast to register.

We will be installing our new slate of officers at this luncheon. I want to welcome Tammie Kater as our new president. I have worked with Tammie over the past years and I know that she will make a great president. She is dedicated to Atlanta Claims Association, a tireless worker & will probably put me to shame as a president.

Our golf and tennis event is on again this year. The Golf & Tennis Committee does a great job in planning this event. We are returning to Rivermont Golf Club, on May 9th. I am looking forward to this event, as always. Not that I play golf, but I do love to see everyone having fun. We will send out an e-mail blast for registration.

The Atlanta Claims Association is fortunate to have many loyal and generous sponsors. This past year we have hosted several successful events that could not have occurred without our sponsors. We will be planning new events for the next year. Please let us know what type of events you want to see and locations that would be convenient for you.

Respectfully submitted,

Pamela M. Glick

President 2016-2017
Atlanta Claims Association

To be sure you are getting all of the latest ACA news, please go to the Member section of the website and be sure your email and contact information are current.

Look for us on  **Linked In** and  **Facebook**

Save The Date

See the ACA Website
for additional details

www.atlantacclaims.com

April 27, 2017

Officer's Installation and Award Luncheon,
Work Comp & Liability Seminar and
Cocktail Party
Hilton Atlanta Northeast,
Peachtree Industrial Blvd

May 9, 2017

Golf & Tennis Outing
Rivermont Country Club
Alpharetta

2016–2017 Officers

President – Pamela Glick
pamela.glick@selective.com / 770-394-3718
1st Vice President – Tammie Kater
tkater@charter.net / 404-667-5613
2nd Vice President – Ann Wright
ann.wright@countryfinancial.com / 770-403-6822
Secretary – Monica Jobin
monicajobin@yahoo.com
Treasurer – Pete Mobley
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Assistant Treasurer – Frances Harper
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Advertising – Doug White
dwhitewh@aol.com / 770-330-0046

Slate of 2017–2018 Officers

President – Tammie Kater
1st Vice President – Ann Wright
2nd Vice President – Adolphus Drain
Treasurer – Monica Jobin
Assistant Treasurer – LaXavier Hood
Secretary – Angela Patman
Assistant Secretary – Valerie Cannady
3-Year Directors:
Brent Perich
Fran Harper
Tamika Puckett

Voting will be done electronically this year - be on the lookout for an email in late February and please cast your vote!

ACA membership, meetings, information,
address changes, etc.—mail to:
P.O. Box 724627 • Atlanta, GA 31139
Articles, letters, photos, etc.—mail to:
Ann Wright
ann.wright@countryfinancial.com

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Vol. LXXIII, No. 02, February 2017

The Atlanta Claims Association

P.O. Box 724627

Atlanta, Georgia 31139

www.atlantacclaims.com

Re: The Atlanta Claims Association's Spring Seminar

The Atlanta Claims Association's Spring Seminar will be held in place of the annual convention, at the Northeast Hilton in Peachtree Corners, GA, 30092, on April 27, 2017. Registration will begin at 7:00 a.m. and the program ends at 5:00 pm, following a cocktail reception. Last year over 150 Atlanta Claims Association members attended. The planning committee is currently working on the agenda for the program which will provide 6 hours of credits, separate sections for liability and workers' compensation.

We are reaching out to past sponsors, ACA members, and friends to see if you are interested in sponsoring this event. The sponsorship opportunities are listed on the attached page. We are also asking each sponsor to provide an in-kind gift as a door prize. Please let us know if you are interested and if so, at what sponsorship level. Registration can be completed on the website at www.atlantacclaims.com.

If you wish to reserve a particular sponsorship, please advise Frances Harper at frannga@comcast.net as soon as possible.

Please let us know as soon as possible whether you are able to participate. Thank you for your consideration of this event and for your support of the Atlanta Claims Association.

Sincerely,

Frances Harper, Chairperson
Seminar Planning Committee

ATLANTA CLAIMS ASSOCIATION SEMINAR

– April 27, 2017

www.atlantacclaims.com

YES WE CAN, MAKE CLAIMS HANDLING GREAT AGAIN

SPONSORSHIP INFORMATION:

SEMINAR DIAMOND - \$1500

- *Signage on inside of both classrooms*
- *Exhibit table inside the central ballroom*
- *Name listed as sponsor on all marketing material and in the Claimscene*
- *Four marketing representatives to attend full event*

SEMINAR RUBY - \$1000

- *Exhibit space inside the central ballroom*
- *Name listed as sponsor on all marketing materials and in the Claimscene*
- *Three marketing representatives to attend full event.*

SEMINAR EMERALD - \$750

- *Exhibit space in the prefunction area*
- *Name listed as sponsor on all marketing materials and in the Claimscene*
- *Two marketing representatives to attend the full event*

SEMINAR SAPPHIRE - \$500

- *Exhibit space in the prefunction area*
- *Name listed as sponsor on all marketing materials and in the Claimscene*
- *One marketing representative to attend the full event*

LUNCHEON SPONSOR - \$350 (2 available)

- *Custom luncheon napkins*
- *Marketing Material or signage in the luncheon ballroom*
- *One marketing representative to attend the luncheon*

COCKTAIL HOUR SPONSOR - \$350

- *Custom cocktail napkins - \$350 (2 available)*
- *Name listed as sponsor on all marketing materials and in the Claimscene*
- *One marketing representative to attend the cocktail reception*

It's time to renew your Atlanta Claims Association membership for the 2017 year

OR are you thinking of joining for the first time?

Visit Our Website: www.atlantacclaims.com For Membership Qualifications and Application.

Or email membership directly with questions membership@atlantacclaims.com

Benefits

The benefits of membership in the Atlanta Claims Association include:

- Professional networking and education
- Receipt of the ACA monthly newsletter
- Special notification of events.
- Member discounts for the Association's educational activities such as:
 - Monthly luncheons (some with CE credits)
 - ACA's Seminars, including the Ethics Seminar (CE credits)
 - and the Annual Workers' Compensation Seminar (CE credits)
- Member discounts for the Association's social activities such as:
 - The Fall Outing
 - The Golf Outing
 - Holiday Events
 - Social events i.e., bowling night, Mardi Gras, etc.
- Listing in the "members only" Annual Membership Directory
- Participation in a member-driven and member-run organization

General Member - \$40.00 annually

- Someone **directly engaged in claims handling for insurance companies or self-insureds** - defined as spending the majority of their time in the investigation, negotiation and settlement of insurance or self-insurance claims, or claims managers and claims supervisors.
- Or, Attorneys whose principal practice is insurance defense

Associate Member - \$50.00 annually

- Anyone who does not meet the requirements as "General Member" but who perform a majority of their professional services for insurance companies and self-insureds. An "Associate" is granted all the benefits of "Member" except voting privileges.

Student Membership - \$20.00 annually

- A currently active enrolled student pursuing a career in the insurance services or risk management. A "Student" is granted all the benefits of "Member" except voting privileges.



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Advertising

Atlanta Claims Association is in the process of renewing advertisers for 2017. ACA would like to take the opportunity to express appreciation for the support from the advertisers you see in the monthly publications that make these news releases possible. Many of the advertisers have already renewed for the 2017 publications, and ACA wishes to thank these companies for their support. Also, ACA would like to express gratitude to our many sponsors that collaborate with our advertisers to assist in presenting events that take place throughout the year. ACA could not do it without your financial help.

Claimscene Classifieds

We are adding a new feature to the Claimscene - a Classifieds section. If any member or associate member knows of a job opening at his or her company, it can now be posted in the Claimscene. Send the details to Ann Wright at ann.wright@countryfinancial.com.

Full-time and permanent position with a large insurance company in Lawrenceville, GA

The title of the position is Casualty Adjuster.
 If you or someone you know is interested,
 please contact Teresa Raab at (678) 951-6331 for more details.



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