

# A Claimscene

December 2023



Holiday Lights Centennial Park Atlanta, GA

## Happy Holidays

And A  
Happy New Year

**ACA** ATLANTA CLAIMS  
ASSOCIATION

President **Jamaal Wilson** | 1<sup>st</sup> Vice President **LaDella Holmes** | 2<sup>nd</sup> Vice President **Renata McCoomer**

Treasurer **Todd Rogers** | Assistant Treasurer **Matt Carlson**

Secretary **Jesse Parker** | Assistant Secretary **Kellie Jackson**



## Letter from the President Jamaal Wilson

Dear fellow ACA members and friends,

First, I hope that you all have a wonderful holiday no matter how you celebrate! I also want to wish everyone a very happy and safe New Year! As 2023 comes to an end, I want to encourage everyone to renew their membership or if you are not a member please join us! In order to give you a heads up, we will be sending notices to each member a couple of weeks before your membership expires.

There are lots of good things in store for the ACA in 2024! The ACA Annual Educational Conference will be in the Spring and more information will be coming soon. At the Educational Conference luncheon, we will be passing the torch to the next board which will be taking office in May of 2024. The ACA is growing fast, and we are thankful for those that serve as officers and on the board. Thanks also to our committee members for all that you do for us! It's been a great year for the ACA, and we are growing fast! We are looking forward to an even better 2024!

Sincerely,  
Jamaal Wilson  
ACA President

*Happy  
Holidays*

## A Big Thank You to the Sponsors of the ACA Annual Holiday Party!

We appreciate your support and couldn't have these great events without you!

**A special thanks to our Premier Sponsors Direct PT/DX & Heart 2 Heart Health Care!**

Thanks also to the event chair, **Matt Carlson** who worked hard to make this event a success!

It was a great event, and it was wonderful to see everyone! Photos page 4!







Thank you to everyone who joined us for the ACA Annual Holiday Party! Thanks also to ACA member Roberta Mike & all of the ACA Members that shared photos on LinkedIn!



See all of the ACA photo albums on our website

[CLICK HERE](#)





# Welcome New Members

November 17<sup>th</sup> to December 20<sup>th</sup>



Colette Whiting	CRWS Enterprises LLC
Errica L. Jones	Safety National
Gloria Fagan	Shepherd Center
Kaitlyn Spera	Jack Ward Fire Consultants
Mary Geheb	Wright Rehab Services
Paul Williams	Direct PT/DX

Thank you to all of our valued members that have renewed their membership for another year with ACA!

For those of you that haven't renewed yet, you will receive a renewal notice about 2 weeks before your membership expires.



## News of Interest from the Georgia Workers' Compensation Association

Since the inception of GWCA in 1975, they have advocated for employers and insurers in Georgia on legislative and rules issues in the workers' compensation arena. The GWCA Board members and lobbyists stay focused on giving timely updates – not only during the legislative sessions – but throughout the year by meeting with professionals throughout the state to provide valued communication on how potential and pending legislation and rules changes could affect our businesses.

GWCA is in a continuing battle with those that want to undo important accomplishments attained in our workers' compensation system, including a push from certain groups to do away with the Chairman's Advisory Council. This push would politicize the process by putting it under the Administrative Procedures Act and would silence many stakeholders in the workers' compensation arena. We diligently Advocate support for Employers and Insurers on Legislative and Regulatory fronts.

On a positive note, the state of Georgia has been ranked the top state in the nation to do business for 10 straight years! The GWCA has successfully supported issues that keep the Georgia Workers' Compensation system balanced and stable, indicators that potential incoming businesses research when looking to move in-state.

We stay committed to providing a sounding board for our members. We are always looking for ways to improve our organization and anticipate rolling out some new opportunities in 2024 – so stay tuned!

## Save the Date

**Georgia Workers' Compensation Association Conference**

**June 2<sup>nd</sup> thru the 4<sup>th</sup>, 2024**

**Marriott Savannah Riverfront**



# Helpful Resources

- **AAOHN** - American Association of Occupational Health Nurses - <http://aaohn.org/>
- **ASSP** - American Society of Safety Professionals - <https://www.assp.org/>
- **AWWC** - The Alliance of Women in Workers Compensation - <https://www.allianceofwomen.org/>
- **CLM** - Claims and Litigation Management Alliance - <https://www.theclm.org/>
- **The ClaimsXchange** - <https://theclaimsx.org/>
- **CMSA** - Case Management Society of America - <https://www.cmsa.org/>
- **CPCU** - The CPCU Society - <https://www.cpcusociety.org/>
- **WCI** - Workers Compensation Institute - <https://www.wci360.com/conference/>
- **GA SBWC** - Georgia State Board of Workers Compensation - <https://sbwc.georgia.gov/>
- **GDLA** - Georgia Defense Lawyers Association - <http://www.gdla.org/>
- **GWCA** - Georgia Workers Compensation Association - <https://www.gwca.info/>
- **IAIP** - International Association of Insurance Professionals -  
<https://www.internationalinsuranceprofessionals.org/>
- **IARP** - International Association of Rehabilitation Professionals - <https://rehabpro.org/>
- **Kids Chance of America** - <https://www.kidschance.org/>
- **PLRB** - Property & Liability Resource Bureau - <https://www.plrb.org/>
- **RIMS** - Risk Insurance Management Society - <https://www.rims.org/>
- **SAWCA** - Southern Association of Workers' Compensation Administrators - <https://www.sawca.org/>
- **SHRM** - Society for Human Resource Management - <https://www.shrm.org/>
- **SLA** - Southern Loss Association, Inc. - <http://southernloss.com/>
- **State Bar of Georgia** - <https://www.gabar.org/>
- **WCI** - Workers Compensation Institute - <https://www.wci360.com/conference/>



## Become a MEMBER

ACA Membership is now a full year from the date you apply or renew. You will have a login account where you can check on your membership and update your profile. Billing will repeat annually until you cancel.

- ▶ **General Membership** includes Claims Professionals, Case Managers and Defense Attorneys – those individuals who spend the majority of their day engaged in day to day claims handling and claims decision making.
- ▶ **Associate Membership** includes those individuals who support the claims handling process, such as private investigators, reconstruction experts, medical professionals, various marketing professionals and other vendors.

For more information or assistance please email the ACA Membership Chair, Tracey Reid at: [Tracey@TriMedMgmt.com](mailto:Tracey@TriMedMgmt.com)



**Join or Renew  
Membership**





# The 12 DAYS OF SAFETY

Never use  
lighted candles  
near trees or  
boughs

1



Keep  
poisonous  
plants out  
of reach  
of children  
and pets

2



Keep trees  
away from  
fireplaces,  
radiators and  
other heat  
sources

3



Make  
sure your  
tree has  
a stable  
platform

4



Choose  
an artificial  
tree that is  
labeled fire  
resistant

5



If using a  
natural tree,  
make sure  
it is well  
watered

6



Check holiday  
lights for fraying,  
bare spots, gaps  
in the insulation  
or excessive  
kinking in the wire

7



Turn off  
all tree  
lights and  
decorations  
when not  
in use

8



When  
putting up  
decorations,  
use a step  
stool or  
ladder to  
reach high  
places

9



Designate  
a sober  
driver

10



When  
preparing a  
meal, wash  
hands, utensils,  
sink and anything  
else that touches  
raw meat

11



Reheat  
leftovers  
to at least  
165°F

12



*Happy  
Holidays*




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# CODE OF ETHICS

1. To conduct ourselves and our profession so as to inspire public confidence by fair and honorable dealings.
2. To promote by our attitude towards the public, the proper regard for the profession of claims personnel.
3. To approach the investigation of claims without prejudice or bias.
4. To render complete and truthful reports of facts and conditions bearing to the case.
5. To disregard influences tending towards improper and extravagant settlements, and to fearlessly and honestly represent our company in the adjustment of claims.
6. To render at all times a service of the highest quality to the claimant and the companies we represent.
7. To avoid any sort of price fixing, boycotting or any other antitrust violation.

