

A Publication of the Atlanta Claims Association November 2023



- The ACA Annual Holiday Party is sold out, but you can still sign up for the waitlist via our email: admin@atlantaclaimsassociation.com
- There are a few sponsorship spots still available. For assistance, please contact the Holiday Party Event Chair, Matt Carlson here: mcarlson@tenco.com
- For more info, please go to the ACA website [EVENTS PAGE](#)



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Letter from the President Jamaal Wilson

Dear fellow members and friends,

Thanksgiving is almost here! As ACA president, I am thankful for each member of The Atlanta Claims Association. I am thankful for our officers, directors, and committee chairs and their continued support of the Atlanta Claims Association!

We had a great turnout at the Fall Bowling Outing, and it was great seeing everyone! I appreciate all who participated and a special thanks to the Fall Bowling Outing committee chair, Jennifer Herring. She always does a great job, and we value her continued help and support!

The ACA Holiday Party is sold out but there are a few sponsorship opportunities still available.

If you want to be placed on the waitlist in case of spots becoming available, please email us at: admin@atlantaclaimsassociation.com.

For assistance with sponsorships, please contact the ACA Holiday Party committee chair, Matt Carlson at: mcarlson@tenco.com

I hope that everyone has a blessed Thanksgiving and that this Holiday Season will be a memorable one for you and your family.

Sincerely,
Jamaal Wilson
ACA President





This Thanksgiving Season, Help Hungry Families by Supporting These Atlanta Food Banks

For many families in Atlanta, food banks and food pantries are a lifeline. Here's how to help.

COURTESY OF ATLANTA MAGAZINE | BY RACHEL GARBUS | NOVEMBER 14, 2023

After a huge Thanksgiving meal, hunger may be the last thing on your mind—but sadly, that’s not the case for some of your neighbors. A [2023 study](#) found that one in nine Georgians are food insecure, which means they lack consistent access to nutritionally adequate food. Even more children—one in eight—are food insecure in Georgia. In the past two years, inflation has driven up food prices and put more families at risk of hunger: In fact, the [majority of food insecure families](#) earn too much to qualify for food assistance programs, but still can’t afford the cost of groceries. For hungry families in Atlanta, food banks and food pantries are a lifeline, providing much-needed nutrition, as well as ingredients to prepare meals at their own table. As you plan your Thanksgiving gathering, consider helping others in your community by supporting these Atlanta organizations, either through direct food donations, financial contributions, or volunteering. You can find more food banks across Georgia through [Feeding Georgia](#).

Before donating food, remember these tips:

- **Always check** with the food bank before donating perishables and fresh produce
- **Donate do’s:** Nut butters, applesauce, canned meats and fish, and cooking ingredients like oil and spices are always in demand.
- **Donate don’ts:** No expired foods, leftovers, homemade baked goods, or opened packaging. Avoid glass: Many food pantries don’t accept it.
- **Don’t forget toiletries!** Many food banks also welcome items like razors, toothpaste, diapers, and feminine hygiene products.

Atlanta Community Food Bank

One of the largest food banks in Georgia, Atlanta Community Food Bank partnered with hundreds of local organizations to distribute over 100 million meals to Atlantans in need last year. They accept food donations at their main location at 3400 North Desert Drive in East Point (read their [list of most-need items](#)) or charitable donations via their website. [Volunteers are welcome](#) at the food bank, as individuals or in groups. You can also [organize a food or funds drive](#) with your neighborhood, work, or organization.

Continued —————>

Emmaus House

Founded by the civil rights leader Reverend Austin Ford, Emmaus House has been serving Peoplestown and surrounding communities since 1967. Today, they provide a host of services, including a food pantry where families in need can restock their kitchens free of charge. You can donate food items at pantry, located at 27 Haygood Avenue, on Mondays and Fridays between 9 am and 2 pm; [read this list](#) of welcome items first, since Emmaus can only accept shelf-stable goods. [Financial donations](#) and [volunteers](#) for specific programs are also welcome.

Atlanta Mission

Atlanta Mission supports individuals and families experiencing homelessness. They urgently need gently-used winter clothing for children and adults, as well as toiletries: you can find a [list of much-needed items here](#). You can also donate dried, non-perishable goods at their administrative office on 2353 Bolton Road Northwest, Monday through Friday between 9:30 a.m. and 5:30 p.m. Financial donations are also welcome, and volunteers are always needed to prepare meals in the Atlanta Mission kitchen: you can [fill out the form here to get started](#).

Intown Cares

Every Tuesday and Friday morning, Intown Cares sets up a free food pantry outside the Druid Hills Presbyterian Church. You can [donate food directly](#) on Tuesdays, Fridays, and Saturdays between 9 a.m. to 12 p.m. at McIver Hall on the church complex, located at 1026 Ponce de Leon Avenue Northeast. You can also shop from [Intown Care's Amazon wish list](#), and have your donation sent to the organization directly. Volunteers are needed for both the [food pantry](#) and for [grocery delivery drivers](#).

Toco Hills Alliance

The Toco Hills Alliance serves individuals and families in need in North Central DeKalb County. They run a food pantry and a hot meal program every Tuesday, Wednesday, and Thursday from 1 p.m. to 4 p.m. You can donate food and toiletries from Monday to Friday, 9 a.m. to 12 p.m., at Toco Hills Community Alliance, located at 1790 LaVista Road Northeast: [read the list of needed items here](#).

Salvation Army

Salvation Army distributes free food through its emergency services centers, which provide immediate assistance to individuals and families in crisis. You can drop off food at one of Salvation Army's [five service centers](#) around Atlanta: [here's a list](#) of what's most needed. Financial contributions and gently used clothes, furniture, and appliances are also welcome, and you can [volunteer](#) for many Salvation Army programs and events.

Little Free Pantry Movement

Little Free Pantry is a grassroots movement where community members set up small, free pantries in their neighborhood. To help restock an existing pantry, find a [pantry near you](#) using the map locator; this list is community managed, so you may want to email the pantry steward or drive by to make sure the pantry is still active. You can also set up your own pantry and add it to the registry. [Read the FAQs](#) for more information on what to contribute and how to start your own pantry.

PAWS Atlanta Pet Food Bank

Families facing financial crisis often struggle to feed their pets. PAWS Atlanta operates a free pet food bank where pet parents in need can pick up free dog and cat food. You can drop off unopened food and treats—bags or cans of any brand are welcome—at the covered bin at the front gate of PAWS Atlanta, located at 5287 Covington Highway, Decatur. The pet food pantry is open for drop-ins or appointments every day from 10 a.m. to 5 p.m.





Holiday Party

Thursday, December 7th

5:30 until 8:30 p.m.

57th Fighter Group Restaurant

3829 Clairmont Road

Atlanta, GA 30341

Sold Out.

We are looking forward to seeing everyone!

To be added to the waitlist please email us at:

admin@atlantaclaimsassociation.com

- A Few Sponsorships Are Still Available -

Sponsorships at \$1,000 each | Sponsorships at \$500 each

- Each sponsorship includes -

Signage at the event, logo on the ACA website, attendee list, one attendee, and a mention in the ACA newsletter "A Claimscene". \$1,000 sponsors will receive special recognition in "A Claimscene".

Any additional company attendees are \$75 each.

For assistance, please contact Event Chair

Matt Carlson - mcarlson@tenco.com

Welcome New Members!

October 19th – November 16th

Angel Carlson	Tenco Services, Inc.
Cindy Byrne	Dane Street
Daniel Schert	Schert Rehabilitation
Jada Reese MD	Revive Spine and Pain Care Center, P.C.
Marina Huff	Prema Consulting Group
Marisela Ponce	Georgia Spine & Orthopaedics
Vincent Demps	Masterchek Inc.



It is with sadness that we report the passing of our fellow member, Henry Hall. Henry will be missed by all, including his worker's compensation family with whom he worked for over 24 years.

In Memoriam

Heartfelt condolences from
all of us at the ACA to the
family and friends of our
fellow member Henry Hall.



Henry Aldrich Hall, II

JUNE 11, 1965 - OCTOBER 29, 2023

Celebration of Life
Saturday, December 02, 2023
11:00 AM - 3:00 PM
Event Loft
2120 Jodeco Road
McDonough, GA 30253

A Big Thank You to the Sponsors of the ACA Annual Fall Bowling Outing! We appreciate your support! Thanks also to the event chair, Jennifer Herring! We appreciate all that she does for the ACA! Thanks also to all that came out! It was a fun event, and it was great to see everyone!

Thanks to the Sponsors of the ACA Fall Bowling Outing 2023!



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Membership News



ACA Membership is now a full year from the date you apply or renew. You will have a login account where you can check on your membership and update your profile. Billing will repeat annually until you cancel.

▶ **General Membership** includes Claims Professionals, Case Managers and Defense Attorneys – those individuals who spend the majority of their day engaged in day to day claims handling and claims decision making.

▶ **Associate Membership** includes those individuals who support the claims handling process, such as private investigators, reconstruction experts, medical professionals, various marketing professionals and other vendors.

For more information or assistance please email the ACA Membership Chair, Tracey Reid at: Tracey@TriMedMgmt.com




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We appreciate your support!

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- **Would you like to support the ACA by having an ad for your company or organization**
 Included in *A Claimscene* each month? If so, please contact the ACA advertising chair
 Stephen Rios at: s.rios@ionptnetwork.com



CODE OF ETHICS

1. To conduct ourselves and our profession so as to inspire public confidence by fair and honorable dealings.
2. To promote by our attitude towards the public, the proper regard for the profession of claims personnel.
3. To approach the investigation of claims without prejudice or bias.
4. To render complete and truthful reports of facts and conditions bearing to the case.
5. To disregard influences tending towards improper and extravagant settlements, and to fearlessly and honestly represent our company in the adjustment of claims.
6. To render at all time a service of the highest quality to the claimant and the companies we represent.
7. To avoid any sort of price fixing, boycotting or any other antitrust violation.